



# IT Service Management Foundation

based on ISO/IEC 20000

Presented to:

**Christopher Berling**

15 January 2016

A handwritten signature in black ink, appearing to read 'Bernd W.E. Taselaar', with a long horizontal line extending from the end of the signature.

drs. Bernd W.E. Taselaar  
Chief Executive Officer

5536640.20494687

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