

## Contact

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christophervancaspelberling  
(LinkedIn)

## Top Skills

Dutch  
Oplossen van problemen  
Communicatie

## Languages

English (Professional Working)  
Dutch (Native or Bilingual)

## Certifications

Certified Selenium Tester  
Foundation  
Programmeren in Java  
ITIL® Foundation Certificate in IT  
Service Management  
Certified Integrator in Agile Service  
Projects  
TMap® Suite Test Engineer

# Christopher van Caspel Berling

Test Automation Engineer  
Amsterdam, North Holland, Netherlands

## Summary

With over 14 years in the tech industry, I have worked in various roles and continue to seek growth and development. I started in the mortgage industry as a Mortgage Management Specialist, where I learned all about the mortgage process.

Moving into tech, I became a Technical Support System Specialist, helping customers and solving technical problems. Later, as a Technical Support Payment Service Provider, I gained expertise in payment systems, ensuring smooth transactions. As an Operations Support Specialist, I managed key operations and improved processes. I then became an Agile Test Engineer, working with teams to deliver high-quality software.

Currently, I am focused on software testing as a Test Analyst and Test Automation Specialist. I am passionate about technology and always eager to learn more.

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## Experience

### UWV

5 years 8 months

Test Engineer II bij UWV Sociaal Medische Zaken (SMZ)

October 2024 - Present (3 months)

Amsterdam, North Holland, Netherlands

At UWV, I am responsible for test automation related to the CBBS application, a vital tool used to determine disability percentages. The CBBS contains extensive descriptions of thousands of job functions in the Netherlands and supports employment experts in quickly and accurately assessing suitable positions for clients, eliminating the need for manual reviews.

What drew me to this role is the opportunity to contribute to a process that holds significant importance for so many people. Especially in a time when there is heightened attention on the reliability and functionality of such

systems, I find it inspiring to work on technology that supports individuals during vulnerable moments in their lives. Through my work on CBBS, I aim to make a positive impact on the quality and efficiency of this essential service.

#### Test Analyst bij UWV WERKbedrijf (Employed)

January 2021 - October 2024 (3 years 10 months)

Amsterdam, North Holland, Netherlands

My expertise in system testing, analysis, and testing methodologies makes me a valuable asset to any development team. I possess a respectable understanding of the principles of REST, and I ensure that the REST APIs are designed and tested to be efficient, scalable, and secure. Additionally, I am using JMeter application for load and performance testing activities and I have foundation level knowlegde regarding the Loadrunner application. I've also spent a year working as a Java developer. I conducted serial database tests (Oracle/Cassandra).

My skills include creating automated test scripts for REST APIs using tools such as Postman and JavaScript, developing unit scripts, integration tests, and designing and developing database scripts using Liquibase and Oracle SQL. I have familiarity with various tools and features, including Spring, Maven, cUrl, XL Deploy, SonarCube, Loadrunner, JMeter, SQL Developer, Robot Framework, Postman/Newman, Openshift, and Azure DevOps Pipeline module.

With my expertise in system testing, analysis, and testing methodologies, I am well-equipped to contribute to any development team. I ensure that REST APIs are designed and tested to be efficient, scalable, and secure. Additionally, I leverage JMeter for load and performance testing activities and have foundational knowledge of the Loadrunner application.

Last received feedback:

Christopher Berling is Test analyst binnen het team ijsland. Hij is een essentiële speler in dat team, en al jaren een goede kracht bij het Werkbedrijf. Hij heeft brede kennis want ook naast het testvak is hij ook als programmeur actief geweest. Een typische T-shaped man dus. Zijn bijdrage in het huidige complexe project ABR en BMS is dan ook groot. Ik wil hem eigenlijk naar een senior functie hebben omdat hij simpelweg een senior is, echter bestaat dat niet in het huidige functiehuis.

Agile Test Engineer (Secunded via Sogeti)

May 2019 - December 2020 (1 year 8 months)

Amsterdam Area, Netherlands

I was seconded as Agile Test Engineer at UWV for an Oracle Siebel upgrade project IP14 to IP20.3. We have successfully released the platform to production and received compliments from project management and UWV management.

I was strongly involved creating the test process regarding this project: I have created several test approaches & test plans on back-end and application related functionalities which has been assessed as very positive by the project manager and product owner, performing test coordination including good cooperation with developers, executed functional and technical regression test activities, created bug registration procedure, supervised GAT test activities to super-users and functional application administrators and testing aftercare project related incidents.

Additional activities performed such as presentations and demos given to stakeholders and a very active contribution regarding agile scrum process activities resulting in a business validation certification. Notable to say is that Jeroen Dannenburg and I gave a presentation regarding this project to senior UWV management and that this was very well received. It led to giving more presentations within the UWV organization to put our scrum team and project in the spotlight and positively position us in the organization.

After the project our team scope objectives were fixing production incidents, Upgrade IP20.3-IP21.4, Test Automation using ParaSoft SOAtest, DXC Database Migration project and further technical development on the following areas: Performance, Usability, Manageability, Security, and Innovation. Back-up role Scrum Master.

The tools that I used were SoapUI, Jira, Siebel WebTools, WinSCP, PuTTY, SQL Developer, Parasoft SOAtest, Task Scheduler, Subversion (SVN).

Sogeti

Agile Test Engineer

June 2018 - December 2020 (2 years 7 months)

Vianen

My work history at Sogeti was that I had successfully been seconded to clients Van Oord and UWV.

My testimonial received from Sogeti includes the following message:

"Sogeti and her clients have come to know Christopher as motivated, enthusiastic, committed and quality-conscious, in short, a highly valued Sogetist, not only as a professional, but especially as a person. Christopher is looking for close involvement in the client's problems. His strength therefore lies in communication with the stakeholders."

#### Van Oord

Software Tester (Secured via Sogeti)

July 2018 - April 2019 (10 months)

Rotterdam Area, Netherlands

During my secondment at Van Oord, my main role involved conducting software testing on the newly developed functionalities and features of their primary HR tool, GRIP MANAGER, provided by Dynama Solutions. This encompassed performing functional acceptance tests, interface tests, and regression tests.

Moreover, I established a manual regression test suite focusing on the core processes of the software and devised a framework to automatically gauge the test effort based on business values (PRA). Additionally, I interconnected relevant test cases using Excel formulas and produced a comprehensive functional design of the product, accompanied by user instructions.

Beyond software testing, I configured and tested a recently launched software tool aimed at scheduling email notifications, automatically updating statuses in the HR database, and dispatching spreadsheet attachments. The objective of this IT platform was to streamline key business processes, and I provided extensive guidance to key users and application administrators. Lastly, I authored all requisite documentation for the application administrators, which received positive evaluations.

#### Geldmaat

Operations Support Specialist

September 2013 - May 2018 (4 years 9 months)

Weesp

During my time at Geldmaat the company was called Geldservice Nederland.

In my role as an Operations Support Specialist within the Device Management department, I assumed diverse responsibilities including ownership of

the Knowledge Management and Application Configuration Management processes. Additionally, I served as a Manual Software Tester, PMO, and Supervisor for ATM software migration projects.

In my capacity as a Software Tester, I conducted ATM testing activities in collaboration with stakeholders from ING, ABN AMRO, IBM, and Diebold Nixdorf. This involved executing application-related tests on the Fiserv Device Manager 5 platform, encompassing evaluations of new releases, patches, and bug discoveries.

As a Configuration Application Management Specialist, I undertook the configuration, maintenance, and enhancement of the DEVICE MANAGER (Fiserv) IT platform during change and release processes. I was responsible for generating and maintaining reports using SQL statements (COGNOS), updating daily master data pertaining to ATMs, and managing service and change requests from stakeholders in accordance with the BiSL model. Moreover, I provided application support for Fiserv Device Manager 5, IBM Cognos, TOPdesk 6, and MS SharePoint 2010 while overseeing the registration and coordination of IT incidents.

#### Rabobank

Technical Support Payment Service Provider

December 2012 - August 2013 (9 months)

Utrecht, Netherlands

#### NCR Corporation

Technical Support System Specialist

September 2011 - August 2012 (1 year)

Amsterdam, North Holland, Netherlands

In my role, I engaged in troubleshooting and investigating second-line incidents related to software, offering round-the-clock monitoring support, documenting problem management-related incidents, and managing customer inquiries through callback procedures.

#### ING Nederland

Mortgage Management Specialist

January 2006 - December 2010 (5 years)

Amsterdam, North Holland, Netherlands

## Education

Hogeschool van Amsterdam

Bachelor of Business Administration, Management, Economie, en  
Recht · (September 2004 - July 2011)

Hogeschool van Amsterdam

Propaedeutic Degree, Teaching English to Dutch Students · (September  
2001 - January 2003)

Christelijke Scholengemeenschap Buitenveldert

Hoger Algemeen Voortgezet Onderwijs (HAVO), Secondary  
education · (1995 - 2001)